



October 19, 2018

Dear Valued Customer:

REVISED BRANCH CLOSING DATE

Berkshire Bank is committed to maintaining a strong presence in New York. As we grow, we continue to look for opportunities to enhance our existing branch network and promote efficiency, while still providing the convenience that your everyday banking needs deserve.

We currently have multiple branches in Oneida County, including one branch at 9085 Old River Road in Marcy and another at 34 Oriskany Blvd. in Whitesboro. We have decided to consolidate the branch in Marcy into the branch in Whitesboro. **The last day of operations at the 9085 Old River Road branch in Marcy will be Friday, March 29, 2019.**

Berkshire Bank branch that will relocate:	Your new Berkshire Bank branch will be:
9085 Old River Road Marcy, NY	34 Oriskany Blvd. Whitesboro, NY

We invite you to come visit us at the 34 Oriskany Blvd. branch in Whitesboro and experience the expanded hours on Saturday. The hours of operation of the Whitesboro branch are as follows:

	Lobby	Drive-up
Monday - Thursday	9 a.m. – 4 p.m.	9 a.m. – 4 p.m.
Friday	9 a.m. – 5 p.m.	9 a.m. – 5 p.m.
Saturday	9 a.m. – 12 p.m.	9 a.m. – 12 p.m.

We look forward to serving you at the 34 Oriskany Blvd. branch in Whitesboro as well as all of our other branch locations across our network. You will receive the same friendly attention from your bankers, ready and eager to help with all of life’s exciting moments. If you have any questions, feel free to contact us at 800.773.5601.

Thank you for being a loyal Berkshire Bank customer. We look forward to continuing to meet your individual financial needs, whatever they may be. Life is exciting. Let us help.

Sincerely,

Jeannine Cimino
SVP, Market Leader